

Parents and Carers Questionnaire 2017-18 - Commentary

This year we had 59 responses to our annual 'Parents and Carers Questionnaire'. Respondents represented all departments across the school.

Section 1: Ethos

100% of parents who responded to the questionnaire agreed or strongly agreed that staff attitudes were good and that their child was happy at school.

Comments included:

'A enjoys school a lot and the staff are always lovely to him.'

'All staff are very approachable and always listen to parents.'

'Our daughter has never had a day where she hasn't wanted to go to school.'

The following actions will be taken in respect of ethos in response to Parents' and Carers' feedback. We will ensure that staff are aware of the high regard that parents have for the work they do and thank them for their positivity. We will continue to keep up the good work and maintain a positive ethos!

Section 2: Curriculum

100% of parents who responded to the questionnaire agreed or strongly agreed that the curriculum meets their child's needs and that their child is well taught at tor View.

95% of parents agreed that homework was relevant to their child's age and stage of development.

Comments included:

'The school delivers a wide ranging curriculum which fully meets my child's needs.'

'Although F only understands to a certain level, the interaction gets him involved in all the subjects. I strongly agree that this is how every child should be given the chance to do well.'

'Homework appears to be relevant to the weekly topic but does not always suit the needs of the learners.'

'J struggles with English homework.'

'More Speech and Language Therapists needed.'

'Any request for the involvement of a Therapist has always been acted upon quickly.'

The following actions will be taken in respect of curriculum in response to Parents' and Carers' feedback. We will continue to provide the current curriculum breadth and balance. The school is actively seeking to recruit a Speech and Language Therapist during the 2017-18 academic year. This year Departments across the school will look more closely at the Homework offer to ensure that Homework is varied and differentiated to better suit the needs of all learners.

Section 3: Extended School and Out of Hours Learning

100% of parents who use the extended school services and responded to the questionnaire agreed or strongly agreed that these services met their child's needs.

97% of parents who responded to the questionnaire agreed or strongly agreed that Sporting events at Tor View meet their child's needs.

Comments included:

'My son really enjoys his Out of School Clubs. It gives him access to a wide range of mainstream activities which he might not be able to access without support.'

'Sports' Day was not as inclusive I watched my child in one race whilst other children took part in more races.'

'A breakfast club would be beneficial for working parents in addition to the after school club.'

'I loves Cotton Shed, it is a wonderfully inclusive project'

The following actions will be taken in respect of out of hours learning in response to Parents' and Carers' feedback. We will continue to provide high quality Extended School activities. In planning for Sports' Day we will ensure that there are more inclusive opportunities to ensure that all children have equal access. Although there are no plans to extend Breakfast Club at this time this will be regularly reviewed. We will provide positive feedback to Cotton Shed.

Section 4: Parent/ Carer Partnership Working

100% of parents who responded to the questionnaire agreed or strongly agreed that home school links are good and that the information provided by the school keeps them well informed.

Comments included:

'We would like more opportunities to attend the Makaton Course. Also parent training regarding sensory issues'

'PECS to be used at home. More Makaton courses/ Refreshers.'

'We have a diary system that is completed daily and regular phone communication when required.'

The following actions will be taken in respect of partnership working in response to Parents' and Carers' feedback. We will look to extend our course offer for parents. We currently offer Makaton courses delivered through school on an Annual basis, the next course will be in the Autumn term. Makaton Courses can also be accessed through the Speech and Language Therapy Service at the St Peter's Centre in Burnley. We will offer a Sensory Integration Therapy and a PECS course for parents in the Summer term.

Section 5: Mainstream Links

100% of parents who responded to the questionnaire agreed or strongly agreed that mainstream links are good and that the information provided by the school keeps them well informed.

Comments included:

'Links between school and transport services could be much better. Terrible bus service (not school provided).'

The following actions will be taken in respect of mainstream links in response to Parents' and Carers' feedback. We will continue to offer positive inclusive experiences. We will continue to liaise regularly with SEND Transport and pass on parent/ carer concerns.

Section 6: Assessment, Recording and Reporting

100% of parents who responded to the questionnaire agreed or strongly agreed that their child makes good progress and that they are given information about their child's progress.

Comments included:

'I am always informed of progress and kept up to date with the home-school diary.'

'A has made excellent progress.'

The following actions will be taken in respect of Assessment, Recording and Reporting in response to Parents' and Carers' feedback. We will continue to set challenging targets for all learners and to report to parents on how their children are doing.

Section 7: Pupil Care and Control

100% of parents who responded to the questionnaire agreed or strongly agreed that their child is well looked after, that the school deals effectively with bullying and gives children equal opportunities.

98% of parents who responded to the questionnaire agreed or strongly agreed that the staff respond to parental concerns.

Comments included:

'I've not had any issues with bullying.'

'No faults here!'

'All Tor View Staff have full SEN knowledge and have excellent communication skills.'

'I have total confidence in leaving my son because he is well cared for.'

The following actions will be taken in respect of Pupil Care and Control in response to Parents' and Carers' feedback. We will continue to provide a safe and secure environment where all learners can thrive. We always try to resolve parental complaints quickly and effectively and if there are any specific issues parents should be confident that these will be dealt with, please contact Angela Holdsworth, School Principal.

Section 8: School Leadership and Management

100% of parents who responded to the questionnaire agreed or strongly agreed that the Governance, leadership and management of the school are effective.

Comments included:

'The Senior Management Team and the Executive Principal are extremely approachable and are fully aware of what has happened at all times which I find very reassuring.'

'The school has an excellent management team and are always approachable. The child and their well-being always come first.'

'Any issues I have had have always been dealt with as soon as they have arisen.'

The following actions will be taken in respect of Leadership and Management in response to Parents' and Carers' feedback. We will continue to provide strong governance and leadership.

Section 9: Kitchen, Premises, Resources and Equipment

100% of parents who responded to the questionnaire agreed or strongly agreed that the premises and meals provided by the school meet children's needs.

Comments included:

'Agree current building meets needs but obviously a Sports' Hall would improve sporting opportunities.'

'Never been informed what my son eats in school – menu should be sent home to parents.'

'Salad bar should not have certain items restricted to one or the other concerning children.'

'Obviously like most schools you need a rebuild!'

The following actions will be taken in respect of kitchen, premises, resources and equipment in response to Parents' and Carers' feedback. We will continue to fund raise for the Sports' Hall project. Menus are available on the school website but if a parent would prefer a paper copy this can be requested. We will review menu choices, currently we understand that the only restricted elements on the salad bar are the choice of protein, this is so that a vegetarian option can be offered.

We hope that our intended actions will make the required difference. Many thanks to all of the parents who have been able to contribute feedback.